



DeliverHealth

eScripture One InCommand Filter Pools by Priority Release Notes

What's New?

DeliverHealth is pleased to announce a new feature in InCommand: **Filter Pools by Priority**. Transcriptionist and outsourcing pools now have a new adjustable dictation priority range setting. Only dictations within the priority range will be available to transcriptionists and outsource companies with matching pools. Filtering by priority allows job assignments to be fine tuned without the need to manually edit pools multiple times per day.

Transcriptionist Pools

When creating a new transcriptionist pool or editing an existing pool, a range of Job Priorities can be selected. The default setting is to include all priorities (1-10) for existing and new pools. The pool grid in Maintenance > Transcriptionists > Modify Clients and Pools, will display the Job Priority range for each pool. Only jobs meeting the user pools, document pools, locations, and job priorities will be available in the transcriptionists' queues.

The screenshot shows the 'Edit Pool for Transcriptionist MTPRIORITY' form in the InCommand interface. The form is divided into several sections:

- Pool Information:** Pool Description, Pool Category (Default Category), Client (eSODemo), Pool Priority (1), Can Invalidate (checked), Enable Retrieve and Correct, QA Optional, QA Percent (100%), Can Choose QA Level (Cannot choose QA Level).
- Search and Load Options:** Search for appointment/orders when dictation loads (Let MT Choose), Show Single Patient (Let MT Choose), Show Single Appointment / Order (Let MT Choose), Automatically Load the First Appointment (Let MT Choose), Automatically Select Single Patient from Clinician Listing (Let MT Choose).
- Pool Selection:** User Pools (unchecked), Document Pools (checked), Locations (checked).
- Job Priorities:** A red box highlights the 'Job Priorities' section, which shows a range from 1 to 3.

InVision Reports Updates

The InCommand InVision **MT Pools and Settings** and **Transcriptionist Pool Listing** reports have been updated to include the Job Priority Range column.

Outsourced Work Pools

Outsourced work pools can also be filtered by Job Priority. Only jobs falling within the assigned Job Priorities range, as well as user pools, document pools, and locations, will be available to transcription companies with an outsource relationship. The default setting for existing and new outsource relationships is to include all job priorities (1-10).

The screenshot displays the InCommand web application interface. The top navigation bar includes 'Management', 'Maintenance', 'InVision', 'eSODemo Client Maintenance', and 'Inquiry'. The main menu shows 'Defaults', 'Clients', 'Outsourced Work', 'Transcriptionists', 'Software', and 'Advanced Maintenance'. The current view is 'MAXTRAN Relationship With ESODEMO Client'. On the left, there is a list of transcription companies. The main area shows configuration options for 'Available Pools', including 'User Pools', 'Document Pools', and 'Locations'. The 'Job Priorities' dropdown menu is highlighted with a red box, showing a range from 1 to 10. Below the configuration options are sections for 'Workflow Options', 'Rate Information', and 'Client Rate Overrides'.

Minimum Application Requirements

- Operating system: Windows 10 or Higher
- OS Architecture: 64-bit (required for printing)
- Web Browser: Chrome, Edge, Firefox
- RAM: 1 GB or higher
- Hard Drive Free Space: 1 GB or higher