

# eScription One Required InSync and Android Upgrades Action Notice

eScription One October 2023

# **Action Required**

To ensure security and optimal application functionality, DeliverHealth is requiring users to update to the latest versions of all eScription One applications, including InSync. We will discontinue support of outdated versions, which will prevent users from logging in or dictating. To avoid disruption in service, please ensure all machines have been upgraded to InSync v6.15.23228 (or higher after new versions have been released) by **December 31, 2023**. We appreciate your cooperation and support.

In an upcoming release of the DeliverHealth eScription One Mobile App for Android, the minimum supported Android operating system will be OS 9. Version 3.6 of the eSOne Mobile App for Android, to be released in November 2023, requires this minimum operating system for installation and optimal performance. To enjoy the latest features and functionalities of our app, please ensure your device is running on Android OS 9 or higher.

# **InSync Application Download**

https://www.escription-one.com/Software/InSync

NOTE: For managed systems, an MSI installer can be downloaded from "Other Links of Interest" at the above website, or by copying the link for latest version installer, then changing the URL to end with "msi" instead of "exe".

## Minimum Supported Version after December 31, 2023

InSync v6.15.23228

## **Minimum InSync Application Requirements**

- Operating system: Windows 10

- RAM: 4 GB or higher

- Processor: 1 GHz or faster

NET Framework 4.7.2 or higher

